

Employing agency staff

Agencies are useful because often they can provide workers at short notice. Their rates include all wages, taxes and National Insurance contributions, Public Liability Insurance and Criminal Records Bureau (CRB) checks.

The standard of agency workers does vary and generally you should note that you are likely to have less choice of the people working with you than if you employ somebody yourself.

It is a good idea to register with one or two agencies in advance even if you do not intend to use them at the moment. This way the company will have your details in case you need them at short notice.

The following list represents a sample of agencies that specialise in providing Personal Assistants. Costs may vary significantly, so it is important that you agree a rate before you agree to purchase any services. This way you will be able to tell how well they deal with your initial enquiry and how efficient they are in responding to you.

Never underestimate the validity of other people’s experiences. If you know other people who are using agencies, ask them what they think of the service that they receive.

Agencies providing Personal Assistants

<p>Barnet Care and Support Services (BCAS) Avenue House East End Road Finchley N3 3QE Tel:020 8346 0055</p>	<p>Betterlife Homecare Service 692 High Road North Finchley London N12 9PY Tel: 020 8446 9091</p>	<p>Barnet Independent Living Agency (BILA) 954 High Road North Finchley London N12 9RX Tel: 020 8446 3769</p>
<p>Bluebird Care (Barnet) Groupama House 17 Station Road New Barnet London EN5 1NW Tel: 020 8275 3320 020 8275 3319 Fax: 020 8275 3301 Mobile: 07990 797162 www.bluebirdcare.co.uk <i>Will try to match the Direct Payment rate.</i></p>	<p>Capital Care Portland House 51 Colney Hatch Lane New Southgate N10 1LJ Tel: 020 8482 0234</p>	<p>Care UK 311 Chase Road London N14 6JS Tel: 020 8882 5238 Fax: 020 8882 9134</p>
<p>Care Watch Apex House Grand Arcade Tally Ho Corner High Road North Finchley London N12 0EH Tel: 020 8492 9494</p>	<p>MEDACS (Formerly Celsian) Ground Floor Marlborough House 298 Regents Park Road Finchley N3 2SZ Tel: 020 8346 6663</p>	

<p>Chinese Home Care Specialists Chinese Association of Tower Hamlets Sailor's Palace 680 Commercial Road London E14 7HA Tel: 020 7515 5598 Fax: 020 7538 9764 Email: londonchinese@hotmail.com</p>	<p>Enara Trafalgar House Granville Place Mill Hill London NW7 3SA Tel: 020 8959 2537</p>	<p>Explora Haven Ltd. Kimberley House Hutton Grove North Finchley London N12 8DS Tel: 020 8445 7348</p>
<p>Extra Mile Care 70 Avondale Road London N15 3SH Tel: 020 8802 7672 www.extramilecare.com</p>	<p>Home Instead Rowlandson House 289-293 Ballards Lane London N12 8NP Tel: 020 8446 7044 www.homeinstead.co.uk</p>	<p>Lifecare Professionals Lifecare Centre, Unit 319 Burford Business Centre, 11 Burford Road London E15 2ST Tel: 020 8221 4160 Email: professionals@lifecare.co.uk www.lifecare.co.uk <i>Will Match the Direct Payment rate.</i></p>
<p>London Care 1st Floor 235-7 East Barnet Road. Barnet Herts EN4 8WS Tel: 020 8364 8989</p>	<p>Nightingale Nursing Bureau 1st Floor University House 11-13 Lower Grosvenor Place London SW1W 0EX Tel: 020 7405 7677</p>	<p>Personnel & Carebank 117-121 High Street Barnet Herts EN5 5UZ Tel: 020 8441 7038</p>
<p>Pillar Care Studio 1, Utopia Village 7 Chalcott Road London NW1 8LH Tel: 020 7482 2188 0800 0284645</p>	<p>Plan Personnel 87a High Rd Wood Green London N22 6BB Tel: 020 7837 2424 07973 842132</p>	<p>Pulse Social care Building 1, Turnford Place Great Cambridge Road Turnford, Broxbourne Herts EN10 6NH Tel: 0800 980 3315 www.pulsestaffing.co.uk/social-care</p>
<p>Sweetree Home Care Services Coleridge House 4/5 Coleridge Gardens London NW6 3QH Tel: 020 7624 9944</p>	<p>Westminster Home Care Suite 5, Second Floor Sydmal House 423 Edgware Road London NW8 0HU Tel: 020 8200 2041</p>	<p>Unicare (Sure Care) 13 Salcombe Gardens Mill Hill London NW7 2NU Tel: 020 8959 9195 Mobile: 07908 788564</p>
<p>Xtreme Care Ltd Room 33 Imperial House 64 Willoughby Lane London N17 0SP Tel: 020 8376 5190/91</p>		