



Charter Certificate



The signatories to the charter
agree to abide by the terms of the
London Borough of Barnet
Anti-Graffiti Charter

and to:

Do all that is reasonably possible
to keep their properties and/or infrastructure
in the borough of Barnet free from graffiti,
in order to improve the streetscene
and physical environment for the benefit of
residents, business and visitors to Barnet

Presented to

.....
(Organisation)

In recognition of your contribution to the
improvement of Barnet's streetscene
and physical environment by becoming
a signatory to the

LONDON BOROUGH OF BARNET ANTI-GRAFFITI CHARTER

London Borough of Barnet

Anti-Graffiti Charter



Part of the Barnet Clean Borough Strategy

Working together with the community

One of the council's corporate priorities is to provide a clean, green and safe Barnet. To this end the council is always seeking to continuously improve the appearance of the streetscene and physical environment by tackling enviro-crime issues such as graffiti.



The Barnet Anti-Graffiti Charter operated in conjunction with partner organisations and local signatories is intended to make the London Borough of Barnet a safe and welcoming environment for people to live, work and visit.

Aims and Objectives of The Barnet Anti-Graffiti Charter

The Barnet Anti-Graffiti Charter is focused on improving the streetscene and physical environment of the borough of Barnet. It is important that Barnet sets a positive impression to not only existing residents and businesses, but also to the potential residents, businesses and visitors who may wish to live, locate and work in the borough of Barnet.

The overall aim of the Barnet Anti-Graffiti Charter is to ensure that places where people choose to live, shop and play are safe and clean. This is supported by the council's commitment and pro-active approach to the management of graffiti in order to achieve a cleaner, greener, safer Barnet.

The Barnet Anti-Graffiti Charter aims to promote and publicise people or organisations that are playing their part to improve the streetscene and physical environment and to raise public awareness of ways in which to combat graffiti.

Terms of The Barnet Anti-Graffiti Charter

The signatories to the charter have agreed to abide by the terms of the Barnet Anti-Graffiti Charter which are to:

- 1** do all that is reasonably possible to keep their respective properties and/or infrastructure in the borough of Barnet, free from graffiti in order to improve the appearance of the streetscene and physical environment for the benefit of the people of Barnet.
- 2** assist the London Borough of Barnet and the Metropolitan Police to bring prosecutions against graffiti offenders.

Specifically the signatories to the Barnet Anti-Graffiti Charter will:

- arrange to remove racist and/or offensive graffiti from their respective properties and/or infrastructure within 1 working day of finding or being notified of such graffiti.
- arrange to remove other graffiti from their respective properties and/or infrastructure within 10 working days of finding or being notified of such graffiti.



By becoming a signatory to the Barnet Anti-Graffiti Charter organisations will be contributing towards providing a cleaner, greener, safer Barnet.

The benefits of becoming a signatory are that the London Borough of Barnet as a signatory to the charter will:

- 1** provide (if requested) a graffiti removal service to the signatories to the charter at a reduced price (terms and conditions apply)
- 2** provide and apply (if requested) anti-graffiti wall coatings to buildings/infrastructure of the signatory to the charter (at cost to the signatory, terms and conditions apply)
- 3** provide a charter certificate signed by the Leader of the London Borough of Barnet, crediting the signatory or their organisation for actively promoting and working towards a graffiti free Barnet and becoming a partner to the council's clean borough strategy
- 4** each signatory will receive up to one graffiti removal kit or graffiti removal wipe along with free advice on the removal/prevention of graffiti
- 5** provide a graffiti removal service, if requested to assist with the removal of graffiti at a reduced rate (terms and conditions apply)
- 6** ensure that signatories are credited on the council's Graffiti Charter members web page which will be linked to the signatories own web site if required
- 7** where possible obtain publicity in the form of periodic listings of signatories and/or their organisations in Barnet First, the local press and at clean borough strategy events
- 8** manage a once yearly signatories lunch meeting to discuss issues and improvements hosted by the leader of the council



Specifically, the signatories to this Charter agree that:

(Organisation) will provide a contact telephone number and email link for the council and residents to use when reporting graffiti on their property/infrastructure. This will be available on the London Borough of Barnet website. The London Borough of Barnet will host the link on its website.

Such telephone representations will trigger a 10 working day response by (Organisation) to remove the graffiti provided it is on their property/infrastructure.

An exception will be made for temporary property/infrastructure and the period for removal will be extended to 15 working days with an option for individual negotiation on a particular site. Exemptions will not apply to racist or offensive graffiti.

Appropriate individuals from both (Organisation) and the London Borough of Barnet will meet on the anniversary of the agreement or in the event of dispute or difficulty at the earliest possible opportunity. Intelligence in respect of graffiti hotspots and repeat applications by the same offenders to better aid detection of graffiti vandals will be shared and discussed for action at the graffiti charter meetings or an emergency basis if necessary.

The London Borough of Barnet will exercise its powers in accordance with the Anti Social Behaviour Act 2003 and the Clean Neighbourhoods & Environment Act 2005 to prosecute graffiti vandals in the magistrates court.

Obscene or abusive graffiti will be removed within one working day. The London Borough of Barnet can provide, where physically practical and in an emergency a graffiti removal service with its own resources if requested. This will be charged to (Organisation) at 75% of the normal London Borough of Barnet graffiti removal charge.

(Organisation) will provide to the London Borough of Barnet the names and telephone numbers of one/two appropriate people within (Organisation) authorised to act on behalf of your organisation to resolve disputes or receive representations from the London Borough of Barnet.

The London Borough of Barnet will provide a named representative as the point of contact for (Organisation).

Signed

The Leader of the London Borough of Barnet

Signed

On behalf of (Organisation)

Date