

Agency list

Training given to care workers *

*(NVQ level 2 training is mandatory for all care workers)

* Not yet rated means that the agency is registered with the Care Quality Commission (CQC), but they have not had a recent inspection.

Name of agency	Star rating	Training given to workers
A.K. Care Agency	2 Star (good)	Manual handling, abuse, health and safety, induction to care, NVQ level 2 Registered and Criminal Records Bureau (CRB) checked.
Aermid Home Health and Care	1 Star (adequate)	NVQ level 2, Manual handling, health and safety, induction to care, CRB checked and CQC registered.
Barnet Care And Support Services (BCAS)	2 Star (good)	CQC registered, CRB checked, Moving and handling training, medication, first aid, health and safety, dementia, food hygiene, abuse awareness, infection control, mental capacity.
Barnet Independent Living Agency	2 Star (good)	CRB checked. Provide safeguarding training, manual handling, first aid, medication, infection control, food hygiene, induction to care
Betterlife Homecare (trading as Dynamic People)	1 Star (adequate)	Foundation Course Skills For Care training, CQC registered, CRB checked.
Bluebird Care (Barnet)	Inspected in April 2009 – rating not yet available	Workers start with a 2 day induction course covering manual handling, health and safety, food safety. NVQ level 2 training is mandatory, encourage NVQ training up to level 4. Also train on dementia, medication, learning disabilities, specific training relevant to client groups e.g. peg feeding, multiple

		sclerosis. All workers are checked against the POVA (Protection of Vulnerable Adults) list and CRB checked.
Capital Care	2 Star (good)	All workers are CRB and POVA checked. Training includes a foundation course equal to NVQ level 2. All new workers start work with clients by shadowing an experienced worker.
Care UK	Not yet rated *	CQC registered and all workers CRB checked. Training includes induction training, health and safety, medication, abuse, manual handling, policy and procedures.
Care Watch	2 Star (good)	All workers CRB and POVA checked. All have an induction to Care course, plus medication, manual handling, abuse and Safeguarding Policy and Procedure.
Enara	2 Star (good)	CQC registered and all workers CRB checked. All workers receive 1 week's office training, all shadow an experienced worker. All have a minimum of NVQ level 2 training.
Explora Haven		Explora Haven is in the process of registering with CQC. All workers are CRB checked and trained to at least NVQ level 2. They have a 2 week course including skills for care and manual handling.
Extra Mile Care	Not yet rated	CQC registered and CRB checked. Training includes manual handling, food hygiene, health and safety, first aid, medication, (NVQ level 2 minimum) challenging behaviour, dementia training.
Home Instead Senior Care	3 Star	CQC registered and all workers CRB and Safeguarding checked. Minimum 2 hour

		visit time. All client aged over 65. Training starts with a 2 day Induction To Care Course, Policy and Procedures, Manual Handling, NVQ training, Dementia Care. In-house training covering basic care giving, safety training, activity training, and advanced care giver training. These are followed by an exam. All new workers shadow experienced workers. 6 references are required for new workers, 3 of which need to be from a professional.
London Care	3 Star (excellent)	All workers are CRB checked and CQC registered. All have training to at least NVQ level 2. New workers shadow experienced workers. Other training includes manual handling.
MEDACS (formerly Celsian)	Not yet rated	CQC registered. All workers CRB checked. Training begins with a compulsory 6 day course covering Health and Safety, Manual Handling, Dementia, First Aid, Medication, Safeguarding Adults.
Nightingale Nursing Bureau	2 Star (good)	CQC registered. All workers CRB checked. Training starts with a 4 day induction course covering life support, first aid, health and safety, infection control, manual handling, and food hygiene.
Personnel and Care Bank	3 Star (excellent)	Workers are all CRB checked. Have to have NVQ level 2 minimum training. New workers are expected to have a min 12 months experience. Training includes policies, procedures, an Induction To Care course and moving and handling. All

		workers are regularly checked to see that their training is up to date.
Pillar Care	2 Star (good)	Registered with CQC. All workers are CRB checked. All workers trained to NVQ level 2, level 3 is optional. Other courses include Induction To Care, Health and Safety, Food Hygiene, First Aid, and Moving and Handling. All new workers are expected to have at least 6 months experience.
Plan Personnel	Not yet rated	Registered with CQC. All workers CRB checked. All workers have a minimum 3 day Induction To Care training, Health and Safety, Moving and Handling, and Medication training.
Pulse Social Care	1 Star (adequate)	Registered with CQC. All workers are CRB checked. Training is NVQ level 2 minimum and manual handling. All new workers are expected to have a minimum of 18 months experience.
Sure Care	2 Star (good)	CQC registered. All workers are CRB checked. Training includes Induction to the Role of Care Worker, Fire Safety, Health and Safety, Moving and Handling, Dementia
Sweet Trees Home Care	3 Star (excellent)	Registered with CQC. Workers are CRB and POVA checked. NVQ level 2 minimum training. Workers do a 3 day course covering Dementia, Moving and Handling, and Medication, Also train on the Jewish Way of Life and any other specialist training relevant to individual clients such as Stoma Care and Peg Feeding.

		Agency has a minimum 2 hour visit time.
Westminster Home Care	2 Star (good)	CQC registered. All workers CRB checked. All workers are trained to NVQ level 2, most trained to level 3. Other training includes Fire Safety, Infection Control, Health and Safety, First Aid, Medication,
Xtreme Care	2 Star (good)	CQC registered. All workers CRB checked. Training NVQ level 2 minimum, plus manual handling, dementia, learning disability. Other training can be arranged that is specific to the needs of each client.
More information on all domiciliary (home care) agencies can be found at www.cqc.org.uk		