

**The Mayor and Burgesses of the London Boroughs of Barnet, Enfield, Haringey and Waltham Forest.**

**INVITATION TO TENDER FOR CLIENT CASELOAD INFORMATION SYSTEM (CCIS) AND E-YS**

The Mayor and Burgesses of the London Boroughs of Barnet, Enfield, Haringey and Waltham Forest (the "Boroughs") invite Tenders for the provision of a Client Caseload Information System (CCIS) and E-ys for use by Connexions Personal Advisors (PA's).

The contract will run for 3 years with the option to extend for a further period of up to 1 year. Using an overarching partnership agreement, each Borough will contract directly with the successful supplier via an access agreement in their own right.

The service required will encompass the supply, maintenance, management and helpdesk support of the CCIS and E-ys databases to the Boroughs as well as the ongoing support for PA's. This support will include contract management with the Boroughs as well as a staffed helpdesk to handle queries and managed in accordance with the specification.

Organisations who have experience of supplying and managing a CCIS compliant database are invited to tender for this contract. Organisations will be evaluated using the criteria stated in the Instruction to Tender document

The Boroughs wish to tender for this service via the open procedure. Tender responses to be submitted no later than 1pm on the 22<sup>nd</sup> April 2009.

Expressions of interest and all queries are to be submitted in writing to Greer Gardiner at the following address:

**Name** Greer Gardiner  
**Address** River Park House, Podium North, 225 High Road, Wood Green, London N22 8HQ  
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