

Barnet Safeguarding Adults Board Operational Plan 2020-21

Our vision is for all adults at risk in Barnet to be safeguarded from abuse and neglect in a way that supports them to make choices and have control about how they want to live safely.

Our Principles: we are committed to the core safeguarding principles which we use to assist us examine and improve our local arrangements.



Our Key Priorities 2018-21



Establish consistent practice across partnership agencies which reflect the 'Making Safeguarding Personal' principles'



Adults at risk' are heard and understood and their experiences and views shape continuous improvement

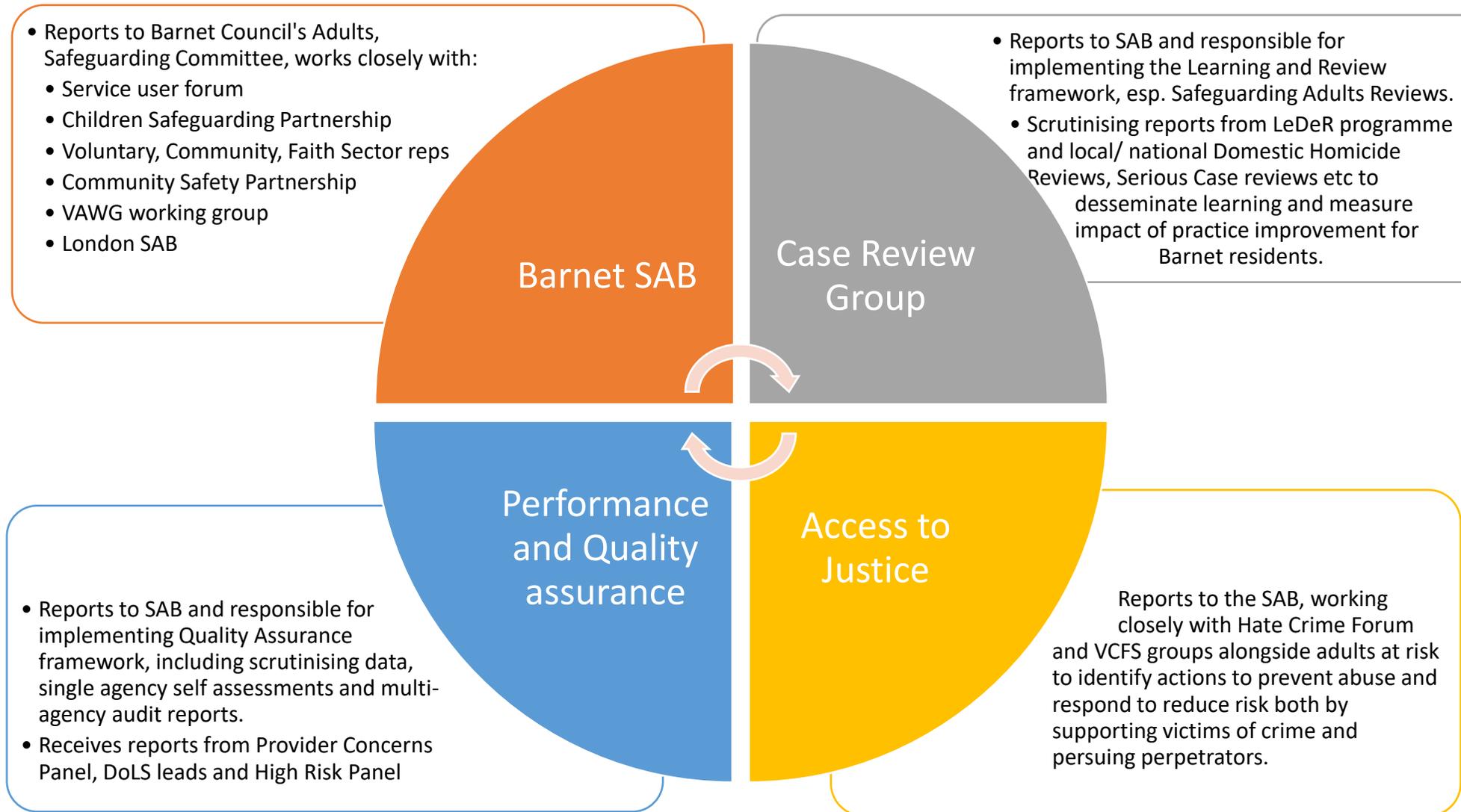


Advance equality of opportunity, including access to justice for 'Adults at Risk'

Throughout this plan we will aim to **increase co-production** with adults who have experienced safeguarding services. We have built this into our business by ensuring the SAB board manager has contact details for all partner agencies service user forums or expert by experience panel coordinators and included key task for all leads to actively demonstrate they have taken steps to draw on experts by experience to support specific pieces of work of the Board.

We have also responded to feedback to **improve community engagement** and work more closely with colleagues in the voluntary, community and faith sectors. It remains a core aspiration to improve parity between those working to improve practice, whether they work in the statutory, voluntary or community based organisations or are experts by experience.

Our Structure



Our Strategic Priorities

Priority One: Establish practice across the partnership agencies which reflect Making Safeguarding Personal principles							
Item number from strategic plan	SAB Function	What we will do	How will we do it	Responsible Leads and how we'll engage with experts by experience	Measure of Success	Next steps/impact for adults at risk in Barnet	How will the community know about improvements?
1.1 And recom from SaPaT	Awareness raising	Increase understanding across the VCFS organisations of the MSP principles	<p>Draft and disseminate MSP 'steps to success' to VCFS staff and volunteers.</p> <p>Infographic re different risk management processes to be included on website and disseminated to VCFS</p> <p>Audit feedback loop (case audit and practitioner survey) and involvement of VCFS in strategy meetings</p>	<p>SAB Chair and Board manager ['BM']</p> <p>SAB BM- coproduced with Experts by experience [EBE']</p> <p>PQA- reps from VCFS on audit panel</p>	Improved MA practice, shown via data-advocacy/ MSP outcomes framework and this is consistent across partner agencies	SAB provide good practice case examples for use within workforce development programmes, including within the VCFS	Newsletter article, increased footfall on website.
2.5 and arising from Lqndon SAB	Assurance	Multi-agency audit of concerns raised in respect of adults with care and support needs, experiencing multiple exclusion homelessness	<p>VCFS and statutory sector meeting for those providing services to rough sleepers on safeguarding pathways and when/how to access health, social care etc</p> <p>MA Audit of 5/6 cases where adult with care and support needs experienced abuse/ neglect.</p> <p>Practitioners workshop to explore commonality of concerns and agree outcome report identifying common barriers, recommendations for systems improvements</p>	<p>SAB Chair</p> <p>SAB Chair and BM, reps from partner agencies and Homlessness Action Barnet staff and service users</p>	Demonstrates improved risk management practice and better outcomes for those at risk of multiple exclusion homelessness	<p>Outcome report feed into NCL, London SAB and national network</p> <p>Disseminate useful toolkits for practitioners (multi-disciplinary) on effective working.</p>	Newsletter articles, increased use of 'trusted assessor' information in statutory assessment processes feedback through networks.

1.2 and arising from SaPaT	Awareness raising	BSAB to have robust and co-ordinated oversight of the proposed framework for implementing LPS	Current LPS implementation group become a BSAB task and finish group reporting directly to the PQA or full SAB. BSAB prepare LPS briefing for dissemination to partner agencies, providers and service users/ carers forums likely affected by changes. Host MA meeting to raise awareness of LPS and agree reporting expectations to BSAB	LA/ CCG DoLS leads BSAB LPS task and finish group BSAB LPS task and finish group	Providers understand new duties and timelines for implementing LPS Coordinated training offer	Article 5 ECHR rights protected Reduction in staff time/ legal costs in LPS case work.	Briefings will be available on line, attendance
Priority Two: Adults at risk are heard, understood and respected. Their experiences and views shape continuous improvement							
2.6 and arising from SaPaT	Training	Quarterly Practitioner briefings- findings	Quarterly MA 'lunch and learn' event open to all partner agencies incl VCFS, introducing role of SAB and key messages from local, regional and national case reviews. Video or direct input from experts by experience on why MSP is at heart of safeguarding function	SAB BM and independent chair	Attendance data and feedback demonstrate improved understanding	Staff surveys show improvement in practice and multi-agency working	Attendance figures and feedback reported alongside summaries in BSAB annual report
2.7	Awareness	To co-produce information on safeguarding, proportionate information sharing and right to respect to privacy.	Co-produce with SU Forum infographic for public explaining how decisions re information sharing should be made, their rights under GDPR and how their information may be used by the SAB in line with statutory functions	Information Management/Service User Forum	Wider understanding of legal rights to share information and use personal data to comply with safeguarding functions	Audits/ reviews demonstrate information sharing duties better understood.	Infographic on website
2.5	Quality assurance	Explore cultural barriers to recognising, reporting and responding to safeguarding concerns for under represented communities	Review qualitative and quantitative data on referrals mapped against Barnet's demographics to ascertain why there is under reporting from certain communities. Engage with Multi-faith forum, Communities Together Network and the VCFS group to map support networks operating in Barnet, ensure they have access to information and training on	Board manager, IC and VCFS group	Increased confidence that communities are reporting concerns and accessing appropriate support to address	Data and audit activity demonstrates improved responses to all Barnet communities	Community leaders work with SAB partners to share important messages and improve understanding

			safeguarding so they understand pathways and referral options and to understand and address any barriers respectfully.		safeguarding concerns .		across communities
2.1 and arising from MA review	Quality assurance	Conduct follow up review of use of advocacy in safeguarding enquiries	<p>Conduct survey and MA audit ‘unbefriended’ safeguarding cases to ensure:</p> <ul style="list-style-type: none"> -informal support networks are used effectively and with the adults’ consent within risk assessment and protection planning; - Practitioners (incl referrers), the Adult at risk and their support network are aware of their responsibilities within protection plans and are held to account to ensure actions are timely and remove/reduce risk <p>Host lunch and learn re importance of advocacy</p>	<p>T&F group drawn from DSL, VCFS Advocacy leads, commissioners</p> <p>Board manager</p>	Adults at risk are appropriately supported throughout the safeguarding enquiry to achieve the outcomes that matter to them.	Data and audit findings demonstrate improved compliance with legal responsibilities	Newsletter articles for VCFS network, GP/ PCN, setting out impact of improvements for partnership working and for the adult at risk
3.5 and arising from SaPaT	Quality assurance and training	Review practice improvement activity on local measures to provide preventative support or protection where a young people or adults with care and support needs is in moving between services.	<p>Report on learning from local and national SAR including Atlas House, Whorton Hall.</p> <p>Receive report from LBB on pathways and findings of audit activity to ensure safeguarding risks are addressed for young people with learning disabilities and severe or enduring mental health conditions placed out of borough or transitioning to adult services.</p> <p>Ensure training materials for practitioners, including within the VCFS, include information on recognising contextual safeguarding risks and local risk management pathways.</p> <p>Report on what is in place locally to support adults with care and support needs and YP moving from prison or custody into Barnet.</p>	<p>SAB Chair and BM</p> <p>LBB’s ASC and CSC leads, CCG continuing healthcare lead</p> <p>Co-produced with young people, through youth assembly</p> <p>Access to Justice subgroup</p>	Common barriers to effective safeguarding are directly addressed within training materials and those resources are made available to schools, VCFS groups working with young people in high risk groups	MA input into risk management panels report that improved outcomes that are shaped by MSP principles.	Articles disseminated through the communities together network and youth assembly.

Priority Three: Advance equality of opportunity, including access to justice for 'adults at risk'							
	SAB Function	What we will do	How will we do it	Responsible Leads	Measure of Success	Next steps/impact for adults at risk in Barnet	How will the community know about improvements?
1.2 and raised at London SAB	Assurance	Review work undertaken locally to implement recommendations from the HMIC 'poor relations' report	<p>Audit of s47 enquiries to review use of advocacy support and special measures.</p> <p>Host a practitioner's event for Victim support, Age Concern, MPS officers and CPS to review local data and audit report. Develop and disseminate awareness raising/ training materials to identify support available to achieve best evidence</p>	<p>Access to Justice Group</p> <p>Facilitator and co-delivered with EBE</p>	Police and CPS report increased use of special measures and improvement in conviction rates where victim was adult at risk	Residents surveys demonstrate increased confidence that crime is addressed, A@R understand how to keep themselves safe, reduce risk of social isolate and increased dependencies and secondary crime.	Target information (via victim support, VCFS neighbourhood watch) to A@R who have experienced crime,
2.3 and arising from HMIC report and London SAB	Quality assurance	Understand what, if any, are the local issues to recognising risk of elder abuse and understand barriers to civil/ criminal remedies.	<p>Conduct an audit of safeguarding cases where the adult is over 65 years old, suffering intra-familial/carer abuse.</p> <p>Assess if perpetrator motivated by victim's disability, if this should be responded to as an aggravated crime.</p> <p>Work with Victim support, police and age concern to ensure offer of person centered and holistic support for adults with care and support needs who have been victims of crime to reduce risk of increased social isolation, dependency on care and/or secondary offences</p>	Police/Access to Justice	<p>Elder abuse recognised at earliest opportunity</p> <p>Data shows improved Police involvement from start of enquiry and improved caution/ prosecution rates</p>	7 steps briefing on Elder abuse and infographic on available remedies/ special measures	Briefings to Neighbourhood Watch, Age Concern and carers forums Data demonstrates newsletter articles and resources made available on website are being used.

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3.3	Assurance-practice improvement and community engagement	Agree actions to improve system response to MDS in Barnet	Co-produced with VCSF- working through case examples to ensure systems wide understanding of indicators of abuse, preventative support available from community sector and when needs statutory safeguarding response under s42 Care act Host SU and professionals workshop to explore MSP responses to MDS and wider financial abuse	Public Health Lead, Chair and BM, VAWG and member of youth assembly	Commercial sector engaged, understand when to advice preventative support and when to report concerns	Action plan in place with measurable outcomes	Public campaigns (co-produced) Briefings on MDS indicators and local reporting lines