



Fact Sheet SC03

## Carers Emergency Card Scheme - Barnet

### What is the Carers Emergency Card Scheme?

If you care for a family member or friend you may be worried what would happen if you were suddenly taken ill or you could not get to them because of some other unforeseen emergency.

This scheme is designed to give you peace of mind by enabling you to plan in advance for this possibility.

The plan is designed to cover the first 48 hours of the emergency until longer term support plans can be made. It is **not** expected to cover a situation where the person needs significant support, which only professional health or care workers can provide.

### Who runs the scheme?

Barnet Assist runs the scheme on behalf of Barnet Council. It operates 24 hours a day 7 days a week.

### Does it cost anything to join the scheme?

No. It is free.

### Who can join the scheme?

You can join the scheme if you are over 18 years of age and provide unpaid care or support for an adult who needs help in their day-to-day life because of:

- their age
- a long-term illness
- disability (including learning disability)
- mental health
- substance misuse

The person you care for must live in the London Borough of Barnet (whether or not you live in Barnet).

**I am a carer**  
Someone depends on me

 

In the event of an accident or emergency,  
please call  
**020 8205 8422**  
and let them know what has happened

Name

Ref No

## How does the scheme work?

First, you need to fill in the **Carers Emergency Card Scheme registration form** and give the details of:

- the person you care for and what support they need
- up to three people, e.g. family or friends, who **agree** to be contacted in an emergency to provide care. If you don't have anyone, you can name Social Care Direct or a social worker as your emergency contact.

This is then your **Carers Emergency Plan**.

## Where can I find the form?

1. You can download the form from [www.barnet.gov.uk/carers](http://www.barnet.gov.uk/carers)
2. You can request a hard copy of the form from the **Barnet Carers Centre**. They can also help you to complete it if you require assistance.
3. You can also contact **Social Care Direct** and request the form or talk to a professional involved with you or your family, who can also help you.

## What happens next?

The Assist call centre will keep hold of your Emergency Plan and will send you an **Emergency Card** (see example above), which you should carry with you at all times. They will also send you a copy of your **Carers Emergency Plan**.

This will allow anyone to contact Assist and alert them to activate the Plan in the event of an emergency.

All information that you provide is confidential and stored in accordance with the requirements of the Data Protection Act 1988.

We recommend that you review your Emergency Plan once a year to make sure it is up to date.

## Useful contacts

If you would like more information about the Emergency Card Scheme, or other support available to carers in Barnet, please contact:

### **Barnet Carers Centre**

3rd Floor Global House  
303 Ballards Lane  
North Finchley  
London N12 8NP  
T: 020 8343 9698

E: [admin@barnetcarers.org](mailto:admin@barnetcarers.org)  
[www.barnetcarers.org](http://www.barnetcarers.org)

### **Social Care Direct**

T: 020 8359 5000  
E: [socialcaredirect@barnet.gov.uk](mailto:socialcaredirect@barnet.gov.uk)  
[www.barnet.gov.uk](http://www.barnet.gov.uk)

### **Barnet Carers Centre Hub members**

Age UK Barnet  
T: 020 8203 5040  
[www.ageuk.org.uk/barnet](http://www.ageuk.org.uk/barnet)

Alzheimer's Society Barnet  
T: 020 8937 7171  
E: [barnet@alzheimers.org.uk](mailto:barnet@alzheimers.org.uk)

Barnet Mencap  
T: 020 8349 3842  
[www.barnetmencap.org.uk](http://www.barnetmencap.org.uk)

Friend in Need  
T: 020 8449 8225  
[www.fin-eastbarnet.org.uk](http://www.fin-eastbarnet.org.uk)

Jewish Care  
T: 020 8922 2000  
[www.jewishcare.org](http://www.jewishcare.org)