Adults and Communities

Working Group Report – Care technology

	What was the group about? This working group was about **care technology**. This is sometimes called telecare. Care technology is things like alarms, door sensors and apps on your phone. The technology is to help people **stay independent** and **safe**.
	How many times did they meet? The group met 3 times over April, May and June. Between 4 and 9 people came to each group.
	What did they give their opinions about? The group answered some questions. These were: • What are the best ways to **tell more people** about this service? • What **worries** might stop people from using these service? What can we say to help people who are worried? • What information should **social workers and other staff** know so they can help people use the service?

	• What are the best ways to tell the service **what we think**? What are the best ways to make sure they are doing what they promise?
	What will happen next? • The group gave lots of ideas about how to tell people about the service. • They also gave lots of ideas about what kinds of things people want to know. • These ideas will now be part of the **leaflets**, **website** and other ways that we tell people about the service. • The group said that staff should have training in different disabilities and needs. • **Staff will now be trained in different needs** like learning disabilities, dementia and mental health. • The group said it would be good for people to **stay involved** and help the service get better. • There will now be a user group for people to do this. This will start after October 2017.

Thank you for being involved – you can see that your opinions make a difference!