



Community Leadership and Libraries Committee Delivery Plan (Year 1 – 2019/20)

1. Committee Context

The committee is responsible for grants to the voluntary sector, community engagement, libraries, culture, registration and nationality services, civic events and community safety. It also determines applications for buildings / land to be listed as an Asset of Community Value.

2. Financial Context

The total amount of savings identified for Community Leadership and Libraries Committee for 2019/20 is £243k. This is shown in Table 1.

Table 1: Savings proposals

Savings ref	Service area	Description of saving	2019/20 £000
S1	Community Safety	CCTV: Reduce expenditure associated with CCTV once the capital contribution towards investment has been paid off.	243
GRAND TOTAL			243

Table 2: Delivery Plan

Priority	How will we achieve this?	Year 1 Timescales	How will we measure this?	Year 1 Targets	What are the key risks?
Keeping Barnet safe	- Deliver a co-ordinated multi-agency response to repeat anti-social behaviour (ASB) to support repeat victims and tackle persistent ASB	Mar 2020	- Complex repeat ASB cases to be problem solved through Community Safety MARAC	30	- Inappropriate decision making or lack of information sharing could result in missed opportunities for early interventions to reduce risk to victims.
	- Promote and utilise the OWL (Online Watch Link) app so that more residents can receive crime prevention advice and	Dec 2019	- Number of residents signed up to OWL - Overall crime rate in Barnet (Total Notifiable Offences)	TBC ¹ Monitor	- Lack of effective multi-agency oversight could result in the under-utilisation of the OWL system causing residents to lose interest in the

¹ % increase on 2018/19

	updates from Neighbourhood Policing Team and Neighbourhood Watch		- Overall rate of burglary in Barnet	Monitor	platform as a means to receiving information about crime prevention and the activities of the Barnet Safer Communities Partnership.
Tackling anti-social behaviour and environmental crime	- Work in partnership with the organisations of the Barnet Safer Communities Partnership to implement and enforce Public Space Protection Orders to tackle street drinking related ASB	Mar 2020	- Numbers of PSPOs implemented - Volume of ASB calls to police	3 Fewer than 7855 ²	- If sufficient care is not taken to ensure each PSPO is a reasonable and proportionate response to ASB issues this could result in remedial action such as quashing the PSPO.
	- Work with the Safer Communities partners to strengthen coordinated multi-agency problem solving focused on neighbourhoods with higher levels of ASB and environmental crime	Mar 2020	- Number of multi-agency action plans in place to address high impact ASB and environmental crime areas - Number of community engagement and communication campaigns delivered per year	6 2	- Lack of effective multi-agency co-ordination and oversight of partnership activity could lead to ineffective enforcement of the PSPOs resulting in reduced residents' confidence in the partnerships ability to respond to neighbourhood level ASB issues. - Ineffective community engagement and analysis of partnership information could result in resources not being targeted in areas with the most persistent and severe ASB.
Celebrating our diverse and strong communities and taking a zero-tolerance approach to hate crime	- Strengthen the partnership approach to tackling Hate Crime through the continued delivery of the Barnet Zero Tolerance to Hate Crime project which aims to increase the confidence of victims and witnesses of Hate Crime to report it	Mar 2020	- Number of racist and religious hate crimes reported - Number of Hate Crime Reporting Centres in Barnet	Monitor 10	
	- Deliver a co-ordinated communications campaign raising awareness about Hate Crime and promoting the Hate Crime Reporting Centres	Oct 2019	- Number of residents signed up as Hate Crime Awareness Champions	50	- If there were a lack of co-ordination across the partnership the clarity and coherence of the message could be compromised.

² A 5% reduction vs. 2017/18 baseline of 8,268 calls

	<ul style="list-style-type: none"> - Deliver a training programme to community organisations recruited as reporting centres and VCFS organisations supporting the most vulnerable in the community so that they are able to identify hate crimes, provide support and advice for victims of Hate Crime - Celebrate diverse communities by bringing them together and sharing information on activities via the Communities Together Network, including the CTN Bulletin 	<p>Mar 2020</p> <p>Mar 2020</p>	<ul style="list-style-type: none"> - Number of training sessions delivered across the partnership - Number of staff to receive training across the partnership - Number of Hate Crime Awareness workshops delivered - Number of CTN meetings held per year 	<p>10</p> <p>100</p> <p>5</p> <p>4</p>	<ul style="list-style-type: none"> - A failure across the partnership to give sufficient priority to engaging with the Hate Crime Awareness training programme could limit its effectiveness and harm the ability of the partnership to provide a coordinated response to Hate Crime.
<p>Focusing on the strengths of the community and what they can do to help themselves and each other</p>	<ul style="list-style-type: none"> - Continue to work with Inclusion Barnet and Volunteering Barnet to provide support to residents and groups who want to build on the strengths of the community - Promote volunteering opportunities to residents via the CTN, Barnet First and council website. 	<p>Mar 2020</p> <p>Mar 2020</p>	<ul style="list-style-type: none"> - Residents who agree that people pull together to help improve the area (RPS) - Number of hours of 121 surgeries - Number of Funders Fairs - Residents who volunteer at least once a month (RPS) - Number of new residents registering to be a volunteer 	<p>54%</p> <p>36hrs</p> <p>2</p> <p>33%</p> <p>750</p>	<ul style="list-style-type: none"> - If there is no resource to continue the partnership approach, the council could have limited opportunities to support the sector - If working relationships across the partnership are not effective it could affect the efficacy of the support.
<p>Continuing to maximise access to libraries through a technology and digitally enabled</p>	<ul style="list-style-type: none"> - Provide spaces to hire for community groups in all Barnet's libraries and enable rooms to be booked online via the Booking Live system 	<p>Mar 2020</p>	<ul style="list-style-type: none"> - Percentage of rooms booked per available hour - Number of events taking place in community rooms 	<p>Monitor³</p>	<ul style="list-style-type: none"> - Delay in completing the build of Booking Live or the identification of significant issues in the testing phase may mean that customers are unable to book rooms and events online.

³ Target set as Monitor whilst Year 1 baseline established.

service that serves our communities	- Raise awareness of the range of services available in libraries and maximise use	Mar 2020	- Number of Year of Learning attendees - Library membership and Self-Service Opening registration	Monitor ⁴	- If the testing phase identifies any significant issues this could lead to a delay in the new LMS.
	- Provide an enhanced Library Management System (LMS) to enable residents to search for information and reserve books and other items online	Apr 2019	- Number of online reservations - Number of visits to online catalogue	Monitor ⁵	

⁴ Target set as Monitor whilst Year 1 baseline established.

⁵ Target set as Monitor whilst Year 1 baseline established.